

<NAME>  
<ADDRESS LINE 1> <ADDRESS LINE 2>  
<CITY> <STATE> <ZIP>

<DATE>

Dear Provider,

In keeping with our commitment of promoting continuous quality improvement for services provided to MeridianComplete members, MeridianComplete has entered into an agreement with National Imaging Associates, Inc. (NIA) to implement a radiology benefit management program. This program includes management of non-emergent, advanced outpatient imaging services to include prior authorization of MeridianComplete members. This decision is consistent with industry-wide efforts to ensure clinically-appropriate quality of care and to manage the increasing utilization of these services.

Under terms of the agreement between MeridianComplete and NIA, MeridianComplete will oversee the NIA program and continue to be responsible for claims adjudication. NIA will manage the non-emergent outpatient imaging services listed below through MeridianComplete's existing contractual relationships.

Based on a January 1, 2021 implementation, this correspondence serves as notice of changes to the program under your MeridianComplete Provider Agreement.

Prior authorization will be required for the following outpatient imaging procedures:

- CT/CTA
- CCTA
- MRI/MRA
- PET Scan
- Myocardial Perfusion Imaging
- MUGA Scan
- Stress Echocardiography
- Echocardiography

**Please note the following:**

- The ordering physician is responsible for obtaining authorization prior to rendering the above-listed services. To obtain authorization, the provider should go to the NIA website **www.RadMD.com**, or use the NIA dedicated toll-free phone number, **800-424-4926**
- Providers rendering the services listed above should verify that the necessary authorization has been obtained by visiting **www.RadMD.com**, or by calling NIA at **800-424-4926**. Failure to do so may result in nonpayment of your claim
- Emergency room, observation, and inpatient imaging procedures do not require authorization

We appreciate your support and look forward to your assistance in ensuring that MeridianComplete members receive diagnostic imaging services delivered in a high-quality, clinically-appropriate manner.

We will provide additional information as we get closer to the implementation date. Should you have questions at this time, please contact your MeridianComplete Provider Services Department at **888-437-0606**.

Sincerely,

MeridianComplete