

MONTHLY Provider Update



February 2020

MICHIGAN

Welcome to the Provider Update for February 2020. Please refer to the Bulletins page of our website for more detailed information. Have you been enjoying these monthly updates? Visit the Bulletins page to fill out our sign-up form to receive the monthly update directly to your inbox!



QUALITY

Asthma Program

We strive to improve preventive care for children and adolescents with asthma by partnering and increasing collaboration with providers. Meridian's new asthma program helps members identified as having asthma manage and understand their symptoms through education and outreach.

J&B Medical Supply Partnership

To assist in the collection of diabetes-related Healthcare Effectiveness Data and Information Set (HEDIS®) measurements, MeridianHealth partnered with J&B Medical Supply (J&B) to provide members with home blood glucose testing, continuous glucose monitoring, and insulin pump supplies. J&B will send a simple prescription form asking for diabetes HEDIS® supplemental data, including the most recent information from the following screenings: HbA1c, LDL, dilated eye exam, microalbumin, blood pressure, and BMI. If you or a MeridianHealth member have questions or need assistance, please contact J&B at **800-737-0045**.

Risk for Continued Opioid Use Program

The Risk for Continued Opioid Use (COU) program launched in October 2019. This program focuses on providing opioid-naïve members with educational materials on the potential risks of opioid use over time, and how to safely dispose of opioid medications to prevent misuse. An additional member focused telephonic component of this initiative launched on February 1, 2020.

Quality Improvement Program Annual Evaluation

An overview of the 2018 MI Health Link (MeridianComplete) Annual Evaluation of the Quality Improvement Program is now available on the provider website. The overview can be found on the "Documents & Forms" section under the "Provider Resources" dropdown. The full version of the 2018 MI Health Link Annual Evaluation is available upon request by

FOR MORE INFORMATION ON THESE UPDATES:

Visit the Bulletins page on **mhplan.com** via the steps below:

- Select your state in the top right corner
- Choose a plan at the bottom of the page then click "Providers"
- Under the "News" tab, click "Bulletins"

Fill out our sign-up form on our Bulletins page to receive these updates in your inbox.

Contact your **local Provider Network Management Representative**

Contact Provider Services at
888-773-2647

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contacting Meridian's Quality Improvement department at **888-437-0606**.

The 2019 MI Health Link Annual Evaluation will be available later this year.



EDUCATION

Provider Update Sign-Up

Visit the Bulletins page for your state and fill out our sign-up form to receive the monthly update **directly in your inbox!**

Michigan Department of Health and Human Services Healthy Michigan Plan (HMP) Exemption Information

Beginning January 1, 2020, HMP members who are considered medically frail are exempt from the 80 hours of work requirements to maintain healthcare coverage. Michigan Department of Health and Human Services (MDHHS) will review healthcare claims within the CHAMPS system and identify members considered medically frail. This review will take place within a 12-month window from the presence of select diagnosis codes. These diagnosis codes can be found here:

www.michigan.gov/documents/mdhhs/Attachment_D_-_Medically_Frail_Process_632148_7.pdf.

Providers will be able to recommend that members are considered medically frail through clinical judgement in cases where members have not self-identified with MDHHS.

Members can self-report exemption to MDHHS through the following options:

- 1) Online using the MI Bridges Portal: **www.michigan.gov/mibridges**
- 2) Calling the HMP Work Requirements and Exemption Reporting Line at: **833-895-4355 (TTY 866-501-5656)**
- 3) In person at the local MDHHS office

Statewide Provider Forum

Meridian is excited to announce a new statewide provider forum. This year's conference will kick off on Thursday, May 14, 2020 at the Bavarian Inn Lodge in Frankenmuth, MI. Take advantage of this great opportunity to meet our vendors and departments to discuss potential solutions and challenges throughout the day. Breakfast and lunch will be provided and prizes will be raffled off.

Register for free through Eventbrite at **<https://meridianstatewideforum2020.eventbrite.com>**.

Flu Vaccinations

Flu season is here! Meridian encourages members to get the flu vaccine. Members can get their flu vaccine covered at no out-of-pocket cost at their local health department, Primary Care Provider's office, and in-network pharmacies.

Practice Information Updates

Please update Meridian when practice information changes. Updates include provider name, specialty, address, phone, fax, email, hospital affiliations, accepting patient status, accepted lines of

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business, and office hours. Large organizations, such as Physician-Hospital Organizations (PHO) and Delegated Entities, are required to submit full rosters quarterly. These updates can be communicated by:

- Fax: **313-309-8530**
- Mail: MeridianHealth, 1 Campus Martius, Ste. 700
Detroit, MI 48226
- Contacting your local Provider Network Management Representative
- Email: **ProviderUpdates@mhplan.com** or **ProviderHelp.MI@mhplan.com**



OPERATIONS

MeridianCare to WellCare

As an important partner in supporting the health of our members, we wanted to remind you that MeridianCare, a WellCare company, changed its name and logo to WellCare, effective January 1, 2020.



This branding change is only applicable to the MeridianCare (Medicare) line of business. The MeridianHealth, MeridianComplete, MeridianChoice and MeridianRx lines of business will not be transitioning their brand or logos. As a provider, you do not have to take any action to continue to serve your patients.

Updated MeridianComplete Prior Authorization Fax Numbers

Effective January 1, 2020, MeridianComplete fax numbers changed to the following:

- Inpatient Admissions: **313-263-5233**
- Post-Acute Admissions: **313-918-1847**
- Pre-Service Expedited: **313-879-1161**
- Pre-Service Standard: **313-263-5245**

Historical fax lines were terminated on February 1, 2020.

Please see our Bulletins page for more information.

Delivery Notifications and Infant Admission Reminder

Please partner with us to ensure our members receive high-quality postpartum care by faxing delivery notifications/requests to Meridian at **313-202-0006**. Any delivery that results in an infant admission request should be faxed directly to ProgenyHealth at **844-868-5054**.



PHARMACY

SUPPORT Act Opioid Edits

MeridianHealth implemented a new opioid overutilization policy for our Medicaid beneficiaries on February 1, 2020. Following CMS guidance, MeridianHealth will have new pharmacy edits (stops) in place at the pharmacy point-of-sale to manage Medicaid beneficiary overutilization of frequently abused drugs. See our Bulletins page for more information.

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2020 Michigan Common Formulary Update

On March 1, 2020, MeridianHealth will change coverage for Naproxen 275 mg tablets and Naproxen 550 mg tablets to align with the Michigan Department of Health and Human Services (MDHHS) common formulary. Alternatives for these medications are Naproxen 250 mg tablet, Naproxen 375 mg tablet, Naproxen 500 mg tablet, and others.

Please see the formulary online at **www.mhplan.com** or **www.meridianrx.com** for up-to-date coverage and alternatives.

For additional information or questions, please contact us at **866-984-6462** or email **info@meridianrx.com**.